

Coordinated Human Services Mobility (CHSM) Planning

Rappahannock-Rapidan Region
Disability Services Board
Joint Meeting
March 18, 2008

1



Coordinated Human Services Mobility (CHSM) Beneficiaries

- Disabled residents
- Older adults
- Low-income residents

2



CHSM Planning Participants

- Rappahannock-Rapidan Regional Commission (RRRC)
- Aging Together
- Rappahannock-Rapidan Community Services Board and Area Agency on Aging (RRCSB/AAA)
- Virginia Regional Transit (VRT)
- Disability Services Boards (DSBs)
- Virginia Employment Commission (VEC)
- Human Services organizations

3



Strategy 1

Create Mobility Manager position to assume responsibility for on-going coordination, planning and outreach (RRRC)

4



Strategy 2

- Establish Mobility Service to assist persons with disabilities plan trips; conduct travel training (RRCSSB/AAA)
- Part of Aging and Disability Resource Center

5



Strategy 3

- Develop a Volunteer Transportation Network
 - Recruit and support participation of small local volunteer efforts
 - Provide tools for training, recruitment, quality and efficiency

6



Strategy 4

- Establish one-stop call center for transportation needs
 - Use technology to support access and provide seamless service
 - Develop and implement an outreach program to inform public of the service

7



Strategy 5

- Work with Virginia Regional Transit to identify expanded and new fixed route service
- Support on-demand and ADA services

8



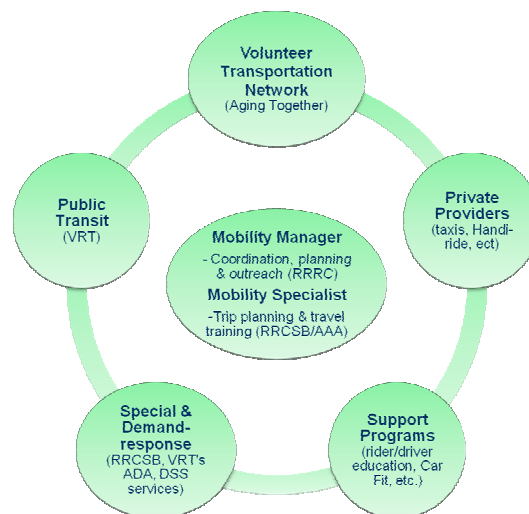
Strategy 6

- Pursue collaborative and cooperative arrangements that will improve effectiveness and efficiency of regional and local transportation programs
 - Share data
 - Consider sharing: training, vehicles, facilities, dispatch capability

9



Foothills Area Mobility System (FAMS)



Participation of Stakeholders

- Community Conversations on Aging
 - Spring 2008
- County workshops for persons with disabilities, family, caregivers
 - Summer/Fall 2008

11



Workshop Planning

- Location
- Publicity
- Agenda
- Outreach

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12

